

Pauquette Center for Psychological Services
Covid Procedures

As communities across Wisconsin, the United States, and the globe continue to experience impacts of the COVID-19 pandemic, the Pauquette Center is taking appropriate precautions to keep our clients and our community safe.

- All clinic locations are open
- COVID-specific procedures:
 - Masks are recommended in common areas of all Pauquette locations
 - Some clinicians may request masking for in-person appointments
 - Arrive no more than 10 minutes prior to your scheduled appointment
 - Maintain at least 6 feet of distance between yourself and others not in your party
 - Only patients and their guardians arrive for appointments (exceptions made for young children who need to accompany guardians to appointments)
 - Do not present in-person for appointments if you have any symptoms consistent with COVID-19 including coughing, shortness of breath, loss of taste/smell, sore throat, fever, or GI symptoms.
 - Do not present to Pauquette if you have been exposed to someone within the last 14 days who has been diagnosed with COVID-19.
- Pauquette has instituted additional sanitization procedures for safety.
- Telehealth is still the primary mode of delivery in most locations at this time and some clinicians only offer telehealth appointments while others offer a combination of telehealth and in-person appointments.
- All clinicians continue to offer telehealth appointments to patients upon request.
- Real-time video is required to access telehealth appointments. Phone-only appointments cannot be accommodated
- All clinics continue to provide the full breadth of mental health and addiction services; although some may remain accessible exclusively via telehealth at this time.

If you have questions about whether an upcoming appointment is in-person or virtual, please do not hesitate to contact us during normal business hours Monday through Friday 8 AM to 5 PM or speak with your therapist during your current appointment.

If you need to contact your clinician, please leave a message with reception during normal business hours or send an email to info@pauquette.com. Due to these unusual times, there may be a delay in response, but please be assured we will contact you.

If you are a new patient, or an existing patient wishing to schedule an appointment, please call your clinic location during normal business hours.

If you are experiencing a life-threatening emergency, please call 911.

If you are a patient of the clinic and wish to contact the on-call clinician for a mental health emergency, they can be reached at 608 477 3183.

Thank you for your understanding during this national crisis. We are thankful for the opportunity to serve you.

[Click here instructions for TELEHEALTH services](#)