As communities across Wisconsin, the United States, and the globe continue to experience impacts of the COVID-19 pandemic, the Pauquette Center is taking appropriate precautions to keep our clients and our community safe.

- **All clinic locations are open**
- **COVID-specific procedures:**
  - **Masks are required in common areas of all Pauquette locations**
  - **Arrive no more than 10 minutes prior to your scheduled appointment**
  - **Maintain at least 6 feet of distance between yourself and others not in your party**
  - **Only patients and their guardians arrive for appointments (exceptions made for young children who need to accompany guardians to appointments)**
  - **Do not present in-person for appointments if you have any symptoms consistent with COVID-19 including coughing, shortness of breath, loss of taste/smell, sore throat, fever, or GI symptoms.**
  - **Do not present to Pauquette if you have been exposed to someone within the last 14 days who has been diagnosed with COVID-19.**
- **Pauquette has instituted additional sanitization procedures for safety.**
- **Telehealth is still the primary mode of delivery in most locations at this time and some clinicians only offer telehealth appointments while others offer a combination of telehealth and in-person appointments.**
- **All clinicians continue to offer telehealth appointments to patients upon request.**
- **Real-time video is required to access telehealth appointments. Phone-only appointments cannot be accommodated**
- **<u>All clinics</u> continue to provide the full breadth of mental health and addiction services; although some may remain accessible exclusively via telehealth at this time.**

If you have questions about whether an upcoming appointment is in-person of virtual, please do not hesitate to contact us during normal business hours Monday through Friday 8 AM to 5 PM or speak with your therapist during your current appointment.
If you need to contact your clinician, please leave a message with reception during normal business hours or send an email to info@pauquette.com. Due to these unusual times, there may be a delay in response, but please be assured we will contact you.
If you are a new patient, or an existing patient wishing to schedule an appointment, please call your clinic location during normal business hours.
If you are experiencing a life-threatening emergency, please call 911.
If you are a patient of the clinic and wish to contact the on-call clinician for a mental health emergency, they can be reached at 608 477 3183.

Thank you for your understanding during this national crisis. We are thankful for the opportunity to serve you.

Click here instructions for TELEHEALTH services